

ChatRx Legal Disclaimer

ChatRx is a **telemedicine platform** that provides **remote symptom assessment and treatment guidance** for select acute infections. It is powered by **ChatMD, an FDA Class 1 medical device**, which offers symptom assessment for informational purposes only.

Use of the ChatMD symptom checker **does not establish a doctor-patient relationship** and should not be relied upon as a standalone diagnosis or treatment tool. However, if a user has a qualified condition based on their symptom assessment, they will have the option to enter into a doctor-patient relationship with a **licensed healthcare provider** through ChatRx's telemedicine platform. If the provider determines it is appropriate, they may offer **medical treatment, including prescription medications, work or school notes, and additional guidance**. This service is also available for dependents of eligible consumers.

Not a Substitute for Emergency Care: ChatRx and ChatMD are intended for the evaluation of common infectious **non-emergency** health conditions. They **do not replace in-person medical care for severe, complex, or life-threatening conditions**.

If you are experiencing **worsening symptoms, severe pain, breathing difficulties, chest pain, confusion, sudden loss of consciousness, or any medical emergency**, you should **immediately seek in-person medical attention or call 911**.

No Warranties or Guarantees: ChatRx provides **telemedicine services** that enable users to consult with licensed healthcare providers for the evaluation and treatment of select acute infections. While ChatRx aims to facilitate timely and effective remote care, **no medical treatment or outcome is guaranteed**.

All treatment decisions, including prescriptions and medical guidance, are made solely at the discretion of the licensed provider based on their clinical judgment. The effectiveness of treatment may vary depending on individual health conditions, medical history, and other factors. ChatRx and ChatMD do not replace in-person care when necessary and should be used as part of a comprehensive approach to personal healthcare.

By using ChatRx, you acknowledge and agree to the **Terms of Service** and **Privacy Policy**, which outline the scope of service, data usage, and regulatory compliance.

 For full details, visit our [Terms of Service](#) and [Notice of Privacy Practices](#) pages.

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